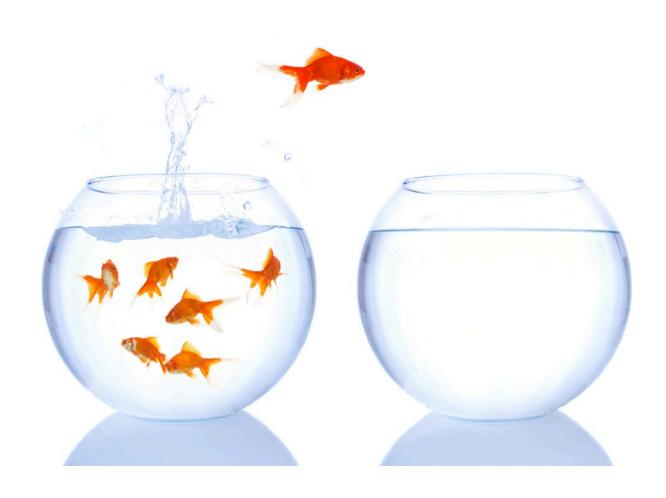
### when learning space is a scarce resource ...



### fiona duggan

FiD ltd fiona@fidspace.co.uk

# ... how we spend our space budget reveals much about what's important to us ...



### ... as does how we measure value ...

user experience fit-for-purpose facilities recruitment + retention reputation + expertise

value = benefits - sacrifices effectiveness resources efficiency

£/sqm, £/student space utilisation operating costs long-term flexibility

VALiD model AW Loughborough University

### ... and how we balance different needs

#### user focus

how will this project support the learning, working and social experiences we want to provide and receive?

#### estate focus

how will the space provided by this project support ongoing requirements in a way we can afford?

#### institution focus

how will this project contribute to the strategic objectives of our institution?



### developing new space models

model 1 identity and belonging

**model 2** negotiated boundaries

model 3 bonding and bridging



seeking moves that keep more options open .....

### understanding flexibility

#### 'we want flexibility' sometimes means ...

- we don't know what we want yet
- we're afraid to make a decision
- we need to keep our options open

#### questions for clarification might include ...

- what aspects in particular need to be flexible?
- what kinds of learning experiences should flexibility enable?
- have you got some examples of good flexibility in mind?



### establishing flexibility criteria

#### agile

facilitates more than one use on a day-to-day basis

#### adjustable

supports reconfiguration of settings throughout year

#### adaptable

allows remodeling in response to changing needs

#### efficient

provides convenience, operational ease, economy of means

#### effective

creates quality practice-focused learning environment

#### expressive

demonstrates 'this is who we are and this is what we believe in'



# model 1 identity and belonging

### an integrated approach

level one

level two

level three

connecting people

delivering courses

creating community

learners

general community

learning groups

institution community

curriculum

peer learning

directed learning

shared learning

teachers

general assistance

timetabled assistance

wider collaboration

settings

open access

institution focus

technology

general

enhanced

programme focus

advanced

# identity and belonging - student view

'when we wear our uniform, we feel more professional and people take us more seriously'



### role of college - students' view



#### college isn't ...

learning for learning's sake having to be here just hanging out learning in isolation

#### college is ...

working for real

pride in our

profession

our choice

focused time

having role models



### platforms to working life

prepare and serve rehearse and perform make and display theory and practice

create and exhibit

private realm











learning platforms

let's cook days kitchen management everyday dining events catering website bookings/recipes let's make music days
events programme
impro opportunities
community participation
partnership performances

diy days
site management
site-office reception
showcase opportunities
furniture sales week

holistic health days salon reception partnership initiatives multicultural events dispelling beauty myths let's create days studio management art gallery exhibitions and sales community collaboration

public realm











# model 2 negotiated boundaries

### responding to changing environment

#### think reflect share make present perform exhibit store 2d 3d 4d

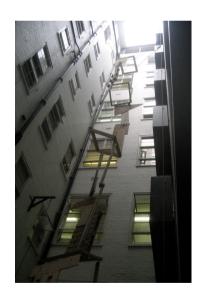
all happening anywhere along full spectrum of practice settings

... and beyond









generic

subject heartland

**specialist** 

### zoning space

### group space types by base-build requirements, where possible



in-between space anytime use



functional space general use



specialist space dedicated use







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### managing space

### redefine 'ownership' criteria

shared freely available

borrowed bookable and/or open-access

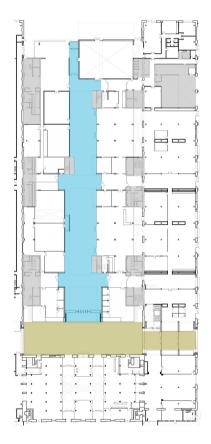
allocated annual rent required



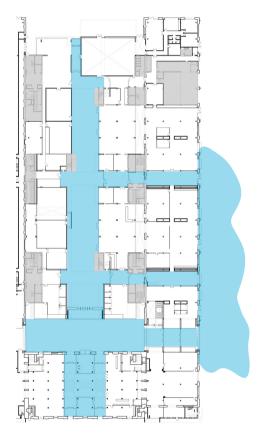


# using space

#### introduce flexible boundaries



everyday use



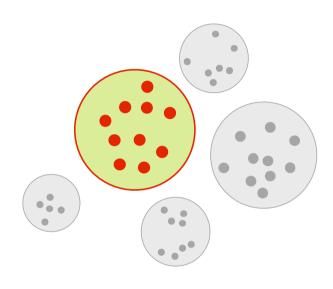
occasional use



special use

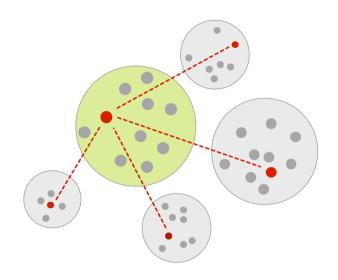
# model 3 bonding and bridging

### learning relationships



#### bonding relationships

defines who we are
nurtures immediate community
focuses on everyday activities
makes connections within space
creates strong spatial boundaries
favours face-2-face communication
prefers to have its own space



### bridging relationships

extends who we are
builds extended community
focuses on special events
makes connections across space
creates weak spatial boundaries
exploits virtual communication
happy to borrow space

### the learning experience

#### bonding skills

bridging skills

**first year** learning to explore

undergraduate finding our way

postgraduate creating new futures

research leading the way

discovering our world

developing our skills

sharing our differences

creating excellent centres

glimpsing bigger worlds

being inspired by others

seeking similar interests

creating excellent networks

### the learning landscape

#### bonding places

we want our space to provide greater visibility, break down boundaries and support more flexibility for our teaching, learning, research and commercial activities



#### **homelands**

places with strong boundaries that allow communities of practice to form and develop distinct identities

#### bridging places



#### commons

places with permeable boundaries that allow different communities of practice to interact and overlap

### homelands



studio

workshop/lab

research base

staff base

live-in

student allocated space

drop-in

student shared space

bookable

for teaching and group work

core-hours

fully supervised use

extended-hours

lightly supervised use

bookable

for teaching and group work

live-in

staff/student allocated space

drop-in

staff/student shared space

live-in

full-time staff office

drop-in

part-time staff office

#### commons



#### welcome

meet + greet
deli-counter
gallery
shop
support staff

### **learning**

library
open-access
seminar rooms
repro centre
support staff

### practice

project space loans depot workshops media-labs support staff

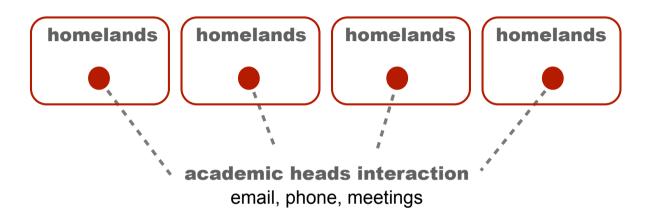
### research

meet + display coffee bar project space workspace support staff

### identifying bonding and bridging priorities

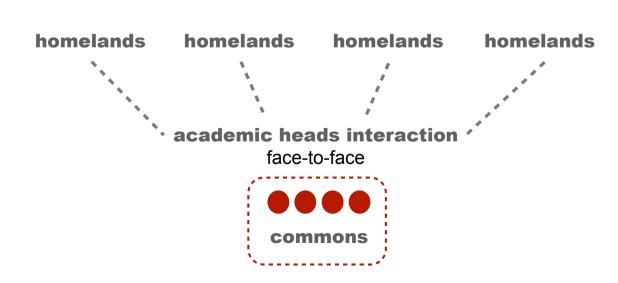
academic heads in homelands location

opportunity to build bonding relationships within homelands



academic heads in commons location

opportunity to build bridging relationships between homelands



### space models are not just about space....

curriculum

space







... and people



### a cautionary note

new space models tend to generate new costs ...

additional job roles space management (floor services + booking systems)

**better technology** infrastructure, kit, people

**new equipment** smaller, quieter, faster

**higher operating costs** longer hours, high utilities costs, higher maintenance

impact on people integrating best of new with most useful of old

# implementing new space models

### learning by doing

educational research suggests that new content becomes more meaningful if we can ...

relate it to familiar information

learn it in context

engage with it actively

reflect on it



## learning by doing

educational research suggests that prior knowledge is ...

personal

complex

highly resistant to change



# learning by doing

... needs to engage and protect all stakeholders

users

estates

institution



# thank you

FiD reshaping learning conference 2010.07.22

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